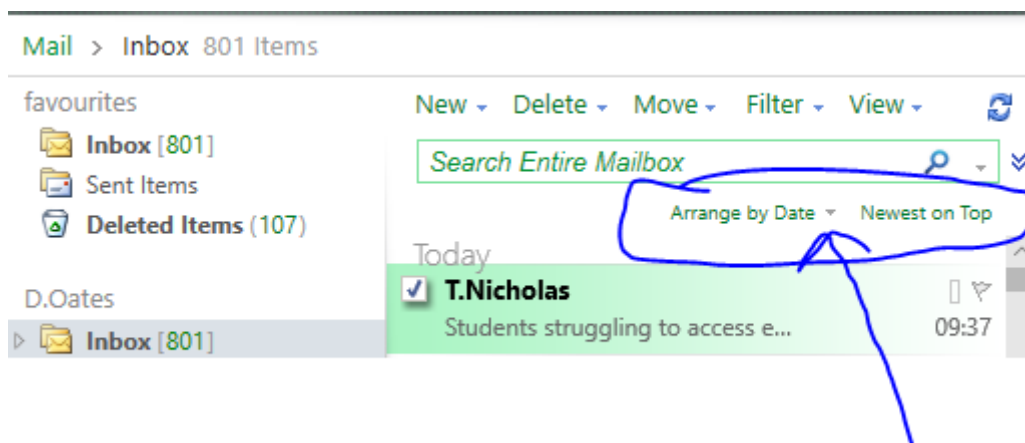


If any student is experiencing problems with their e-mail not working

If you are experiencing problems with your emails not working, please check the following.

1. The first thing to check would be that e-mails are set to arrange by date and newest on top (as below). A small arrow by arrange by date can alter this option to the correct one.



2. Another issue is that some students have the wrong information about logging on, with the current email system the username is just the username, no email address.
So 14josmith
Not 14josmith@allsaintslearning.co.uk

If you are still experiencing issues, please ask your parent/carer to get in touch via the MyEd system and someone will get back to you as soon as they can.